

R051 / JOB TITLE GUIDE / VERSION 0.1

Airport parking operations supervisor

Airport parking operations supervisors lead parking-service teams and coordinate customer service, staffing and operating controls. They may work for an airport authority or a contractor. Airport parking is not automatically an airside job, and supervising a car park is different from being authorised to drive passengers or vehicles in restricted airport areas.

What the role does

- Supervise staff and organise service coverage.
- Monitor service issues and coordinate with relevant contractors.
- Maintain records and support performance improvement within approved controls.

Where the work happens

Public or staff parking facilities and service offices; rosters and call-outs depend on the location and employer.

Employer example

City and County of Denver / Denver International Airport • United States - Colorado • Parking Supervisor - Landside Services Supervisor

Closed vacancy historical example • Checked 2026-10-27 [E051-DENVER]

Category	What this employer states
Essential in this source	High school/GED and three years at the specified landside-service experience level; appropriate education/experience combinations may substitute. Valid driving licence at application.
Desirable in this source	Bachelor's degree, office-software competence, leadership and compliance/enforcement experience.
Other stated conditions	Extended shifts/snow duties, assessment and specified pre-employment checks.

Closed 2017 vacancy used as a historical requirements example, not a current recruitment standard. The employer equates its title with Landside Services Supervisor.

PREPARE AND VERIFY

Separate requirements from preparation

United States: airfield-access boundary, not a parking-supervisor licence: The cited FAA provision addresses movement/safety-area access and training. Employment in an airport car park does not by itself establish that those duties apply. Check any actual shuttle driving, restricted-area access or locally regulated task separately; a historical advertisement is not legal guidance. [O051-FAA]

Still to verify: One fully verified employer example, from 2017. A recent second primary vacancy is still desirable. Current Colorado/local driving, employment and access requirements remain unassessed.

Explore a realistic entry route

- Compare authority-employed, contracted and off-airport parking roles. Record whether the post includes staff supervision, cash/revenue controls, shuttle driving or vehicle movement. Those differences can materially change entry criteria; a general “airport parking” label is not enough.
- Build evidence through genuine service, team-leading or facilities experience. Choose examples of reliable handovers, respectful complaint handling and accurate records. Explain how you followed an established control rather than presenting an invented process as professional expertise.

- Use a current local advertisement before committing to training. Check whether experience substitutions, driving permissions and screening are relevant to that exact post. The archived example is useful for learning how to read requirements, but should not be treated as today's Denver recruitment policy.

Build evidence of your skills

- Create a fictional staffing handover for a community venue with coverage, unresolved requests and responsibilities. Avoid personal staff data and describe it as a planning exercise rather than a real airport roster.
- Write a short reflection on a genuine customer-service disagreement. Explain how you checked the published information, remained respectful and escalated within your authority. Do not claim that you can change fees or waive controls without permission.

Prepare for an interview

Reflection prompts only, not questions claimed to be used by an employer.

- Preparation prompt: how would you respond when a customer disputes information that you cannot immediately verify? Prepare an example of careful checking and clear explanation, not an improvised financial or enforcement decision.
- Ask about the exact supervisor responsibilities, contractor boundaries, shift coverage and any driving component. Clarify which permissions attach to particular tasks and which development is supplied after recruitment.

Investigate possible next roles

Investigate parking management, ground-transportation coordination or broader landside services. These directions may require additional experience and are not guaranteed promotions.

Sources and scope

[\[E051-DENVER\] City and County of Denver / Denver International Airport Parking Supervisor - Landside Services Supervisor](#)

Closed vacancy historical example. United States - Colorado. Checked 2026-10-27.

[\[O051-FAA\] FAA / Office of the Federal Register 14 CFR 139.329 - Pedestrians and ground vehicles](#)

Boundary between airport movement/safety-area permissions and other airport work. Title 14 displayed current through 22 October 2026 when checked. This provision does not establish public-car-park, commercial-driving or local employment requirements. Checked 2026-10-27.

Educational requirements guide, not operational instruction or an employment guarantee. Verify current requirements with the relevant authority and employer. Conditions belong to the named employer, post and jurisdiction. They are not worldwide eligibility rules; check the current advertisement and local authority before making training or application decisions. No traffic-control, vehicle-operating, cash-control bypass or enforcement procedure is provided. The employer example is explicitly historical. No job guarantee.