

Cabin crew member

Cabin crew combine passenger service with assigned safety responsibilities and operator training. Recruitment criteria can differ sharply between airlines. This guide compares a standing Emirates role description with a British Airways future-opportunities talent pool; neither is a worldwide entry standard.

Other titles to compare: Flight attendant, Cabin attendant. Titles alone do not establish equivalent duties.

What the role does

- Support passengers and communicate with the crew.
- Perform the safety and service duties for which the operator has trained and assessed the person.
- Maintain required training and follow the operator's assigned responsibilities.

Where the work happens

Aircraft cabin, crew briefing and training environments; bases, rosters and travel depend on the airline.

Employer example 1

Emirates • United Arab Emirates • Cabin Crew

Standing role description not a vacancy • Checked 2026-10-27 [EMP1]

Category	What this employer states
Essential in this source	At least 21; grade-12 education; at least one year of hospitality or customer-service experience. Fluent spoken/written English; at least 160 cm tall and able to reach 212 cm. Meet UAE employment-visa requirements; no tattoos visible in uniform.
Desirable in this source	Additional languages are an advantage.
Other stated conditions	Teamwork is also listed in the profile. These physical and age criteria belong to this airline's recruitment, not every cabin-crew role.

Selected requirements from this employer and route only; not a worldwide rule or a complete eligibility checklist.

Employer example 2

British Airways • United Kingdom • Cabin Crew Talent Pool - ref. 11491

Future opportunities talent pool not an immediate vacancy • Checked 2026-10-27 [EMP2]

Category	What this employer states
Essential in this source	At least 18 when applying; at least 12 months of customer-service experience. Spoken and written English; right to work in the UK; passport with unrestricted global travel.
Other stated conditions	Future-opportunities talent pool, not a guaranteed immediate vacancy. Advertised closing date: 31 December 2026.

Selected requirements from this employer and route only; not a worldwide rule or a complete eligibility checklist.

Desirable requirements are not separately classified here; do not infer that none apply.

PREPARE AND VERIFY

Separate requirements from preparation

UK commercial air transport example: CAA guidance describes initial approved training and examination for a cabin crew attestation. Appropriate aircraft/operator conversion, checking and medical-fitness requirements

remain separate. Holding the attestation alone does not complete every operator's qualification process. [REG1]

Still to verify: British Airways evidence is a talent pool, not an immediate vacancy. UAE regulatory requirements remain outside this review.

Explore a realistic entry route

- Read one airline's complete current advert before choosing a course. Separate employment conditions, customer-service experience, selection stages and training supplied by the airline. Do not assume a private cabin-crew course is mandatory because it uses airline imagery.
- Build real service evidence through legitimate work or volunteering: clear explanations, respectful handling of complaints and knowing when to seek assistance. Record what you personally did rather than claiming that being friendly alone proves cabin safety competence.
- Compare practical commitments such as base location, rosters, training attendance and travel. Ask the employer about its approved training route and what any existing attestation means in that jurisdiction; do not self-assess medical or immigration eligibility from this guide.

Build evidence of your skills

- Write a short reflection on a real service problem: facts, action within your authority, referral and outcome. Exclude customer names and other private information.
- Role-play explaining a fictional service delay with a peer. Ask whether your wording is clear and respectful and whether you distinguish confirmed information from uncertainty. This is a communication exercise, not cabin emergency training.

Prepare for an interview

Reflection prompts only, not questions claimed to be used by an employer.

- Preparation prompt: describe a time you supported a colleague while maintaining your own responsibilities. Use a genuine example and explain what you learned.
- Prepare questions about training, assessment, base assignment and feedback during the first months. Do not present these prompts as questions used by either airline or rehearse invented safety procedures.

Investigate possible next roles

Explore cabin leadership, instruction or customer-experience support as later possibilities. Each requires separate selection and competence; length of service alone does not guarantee promotion.

Sources and scope

[EMP1] [Emirates Cabin Crew](#)

Standing role description not a vacancy. United Arab Emirates. Checked 2026-10-27.

[EMP2] [British Airways Cabin Crew Talent Pool - ref. 11491](#)

Future opportunities talent pool not an immediate vacancy. United Kingdom. Checked 2026-10-27.

[REG1] [UK Civil Aviation Authority Cabin crew initial safety training](#)

Initial training and cabin crew attestation for UK commercial air transport. UK example only. UAE regulatory requirements and recognition of foreign attestations were not independently reviewed. Checked 2026-10-27.

Educational requirements guide, not operational training, a professional approval or an employment guarantee. Verify current requirements with the relevant authority and employer. Selected employer conditions are not worldwide eligibility rules. Read the complete current vacancy and the competent authority's requirements before choosing training or making an application. No personal medical, immigration or employment eligibility assessment is made. No job guarantee.