

Load controller

Load controllers support accurate aircraft load information and documentation within airline-approved systems and training. This is not simply baggage handling. The verified dnata Singapore advert is headed Load Agent but describes load-controller duties; airline or ground-handler titles can differ. This guide contains no weight-and-balance calculation method.

Other titles to compare: Load control agent, Load agent when the job actually concerns aircraft weight-and-balance documentation. Titles alone do not establish equivalent duties.

What the role does

- Coordinate load information with the relevant ground and flight teams.
- Prepare and maintain controlled load records within the trained role.
- Identify discrepancies and refer them through the employer's authorised process.

Where the work happens

Airline or ground-handler load-control office, sometimes connected to airport ramp operations; remote or centralised arrangements depend on the employer.

Employer example

dnata Singapore Pte Ltd • Singapore • Load Agent - description identifies Load Controller

Vacancy status unconfirmed not an offer • Checked 2026-10-27 [EMP1]

Category	What this employer states
Essential in this source	At least GCE O level with credits in English and mathematics; relevant airline or related-industry experience.
Desirable in this source	Load-planning experience is advantageous.
Other stated conditions	The structured experience field states one year; the narrative requirement does not specify a duration. No posting or closing date was verified.

Selected conditions from this employer and role only; not a complete eligibility checklist or worldwide rule.

PREPARE AND VERIFY

Separate requirements from preparation

Singapore dangerous-goods training context: CAAS identifies initial and recurrent dangerous-goods training responsibilities for specified organisations, including relevant ground handlers, and employer training-record obligations. The required training must match the assigned work. This is not evidence of a universal personal load-controller licence or permission to perform load control without employer qualification. [REG1]

Still to verify: Only one fully verified specific employer example. A second independent employer and the complete Singapore task-authorisation framework remain research gaps; inaccessible or expired adverts were not reconstructed from search snippets.

Explore a realistic entry route

- Check whether an advert concerns aircraft load planning, ramp supervision or catering logistics. Similar load-related titles are not interchangeable; identify the actual output and who authorises it.
- Strengthen numerical care, record accuracy and coordination through safe classroom or office work. Do not practice with live airline loading data or treat an online calculator as evidence of operational competence.

- Ask the hiring organisation about its aircraft/airline-specific instruction, supervised practice, assessment and recurrent training. Verify the current recruitment requirements and who provides any required training before paying an external provider.

Build evidence of your skills

- Build an inventory-checking exercise using fictional boxes for a classroom event. Identify missing entries and document corrections; do not calculate aircraft loading or centre of gravity.
- Write a brief discrepancy report that separates the observed error, its source and the question needing an authorised decision. Ask a peer to check clarity and traceability.

Prepare for an interview

Reflection prompts only, not questions claimed to be used by an employer.

- Preparation prompt: explain an occasion when accuracy mattered more than finishing quickly. Describe how you checked the work and communicated a delay.
- Prepare questions about assessment, airline-system training, escalation and the difference between training completion and authorisation to work independently. These are not reported dnata questions.

Investigate possible next roles

Possible directions to research include senior load control, training or turnaround coordination. Each requires its own experience, competence and selection; this guide grants none of those permissions.

Sources and scope

[EMP1] dnata Singapore Pte Ltd [Load Agent - description identifies Load Controller](#)

Vacancy status unconfirmed not an offer. Singapore. Checked 2026-10-27.

[REG1] Civil Aviation Authority of Singapore [Carriage of dangerous goods](#)

Training duties for specified organisations and employees involved in dangerous-goods handling. Page updated 8 September 2026. This bounded training context is not a complete load-control qualification or airside-access framework. Checked 2026-10-27.

[REF1] Civil Aviation Authority of Singapore [First Local Community Aviation Career Fair Offers Over 2,000 Job Vacancies](#)

Paragraph 6 identifies the e2i OneAviation careers hub. Published 27 February 2026; used only to establish the recruitment-channel context, not to claim this particular vacancy is open. Checked 2026-10-27.

Educational requirements guide, not operational training, a professional approval or an employment guarantee. Verify current requirements with the relevant authority and employer. Selected employer conditions are not worldwide eligibility rules. Read the complete current vacancy and competent authority requirements before choosing training or applying. No personal medical, immigration or employment eligibility assessment is made. No job guarantee.